Figure 1: Main Menu

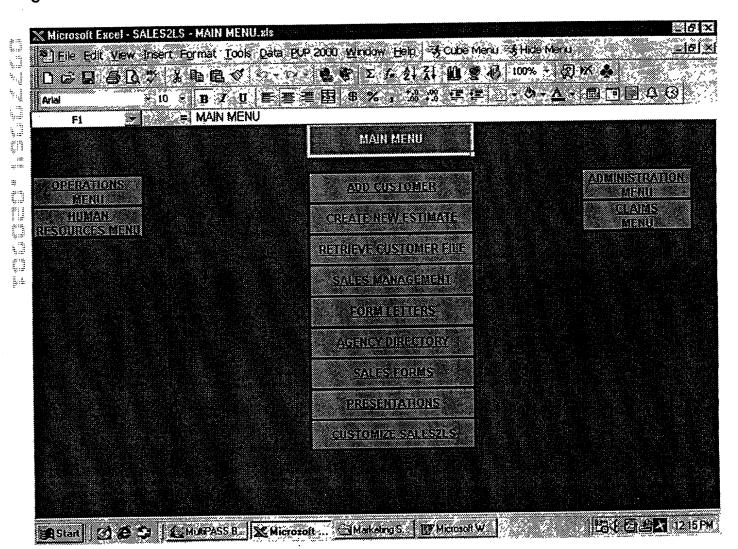


Figure 2: Form Letters sub-menu

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		FORM LETTERS	
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	<u>OATROLETTER</u>	CONFIRMATION LETTER	POSTCARD LABELS
	REAL FOR PROGRAM	ESTIMATE LETTER	COUPON LABELS
	MOUSEHOLD BID LETTER	S JOINT VENTURE (A UNLINES LETTER!
	CORPLETIER SAN	CREW/COMMENDATION	
	DECORATOR LETTER	REALTORLETTER	4, 4, 4, 4, 7, 6
	INTERNATIONAL MOVE	APOLOGÝLETTER	0.253 97 37 13
		A. MAIN MENU	

Figure 3: **Customer Database** input-screen

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CUSTOMER	JOE CUSTOMER	TAKEN BY LISA	CONSIGNEE	SAME
ADDRESS	1234 ELM	SOURCE YP	DEST ADDRESS	W/A
CITY.ST	SCOTTSDALE	DATE SENT 1 2/6/98 (£00)	DEST CITY, ST	CHICAGO
STATE	AZ	:	DEST STATE	L
ZIP	65209		DEST ZIP DEST COUNTY	58900 [COOK
	MARICOPA 	•	DEST PHONE	[502] 355-1234
	(602) 555- 2345	•	DEST ADDL' PHONE	[502] 233-2345

Figure 4: Customer File Folder

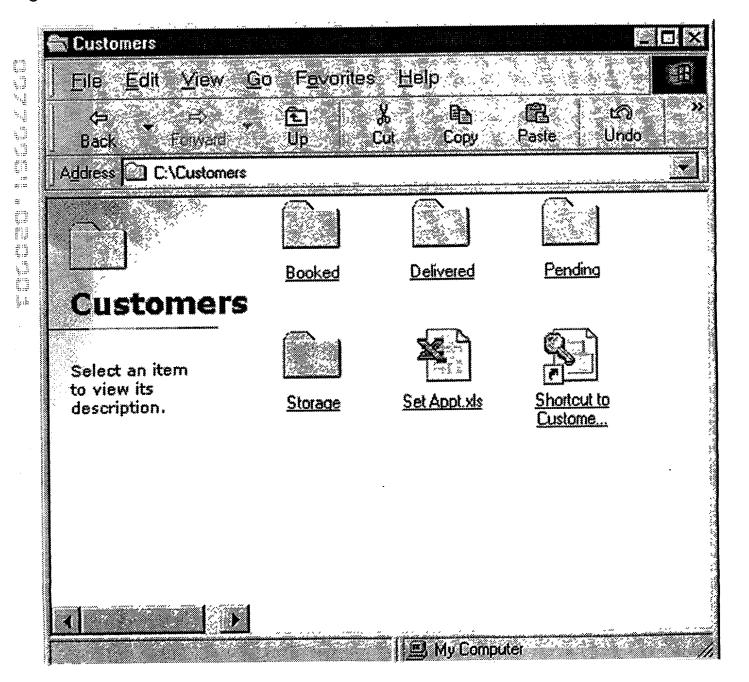


Figure 5: Find Files feature

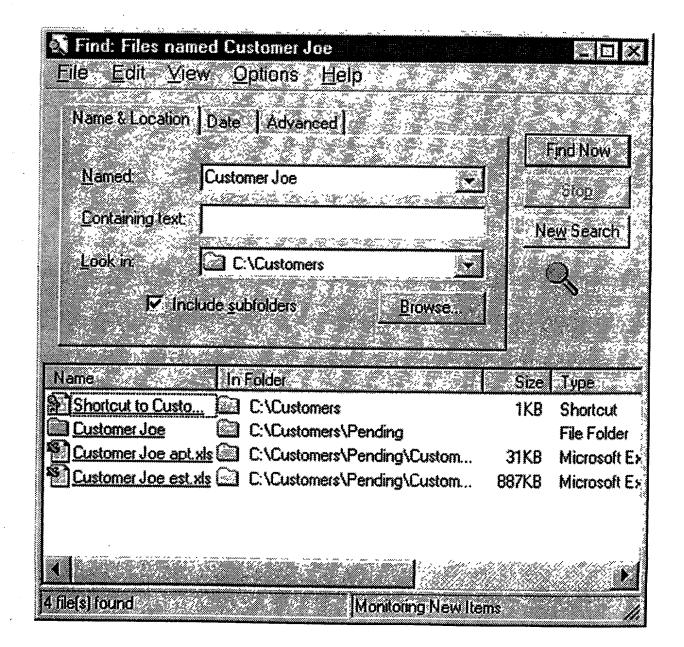


Figure & Appointment Card

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	sperson	RON	Set by	USA Appt date	08-Feb-98	Time	12:00 PM	i i
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	CITY	SCOTTSDALE		D CITY	CHICAGO			
	ST	AZ ZIP	65209	D ST	IL	D ZIP	58900	
	Phone	(602) 544-1234	***************************************	D Phone	(502) 355-12	34		
	Phone 2	(602) 555-2345		D Phone 2	(502) 233-23	45	***************************************	2
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House	***************************************	Condo	Apartment	Mobile Hm		Mini Stg	***************************************	19
Bedrms_		Liv. Room	Din. Room	Fam Rm		Kitchen		.X.
Patio_	***************************************	Garage	Storage	Other		Describe _	····	136.
PBO		Driver Pk	Partial Pk	Carrier Pk		Unpacking	***************************************	
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Figure 7: Messages directory

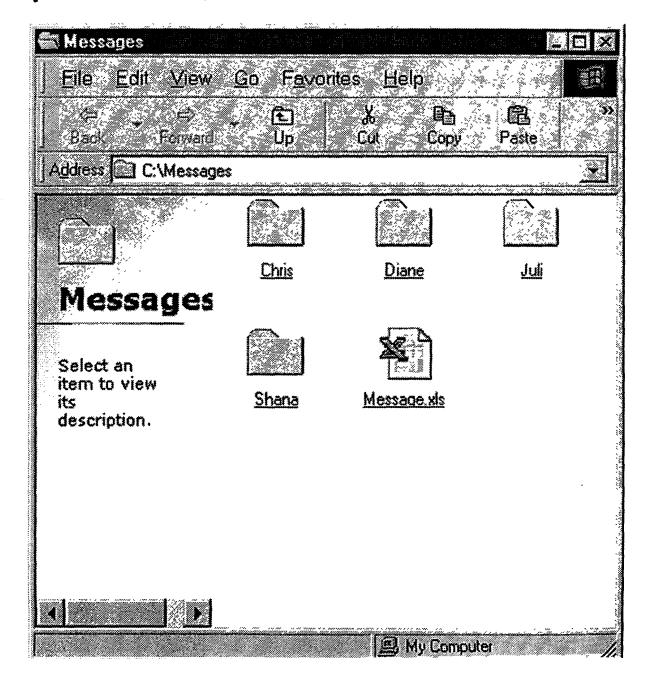


Figure **3** Estimate worksheet

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Figure **9**: Estimate Menu

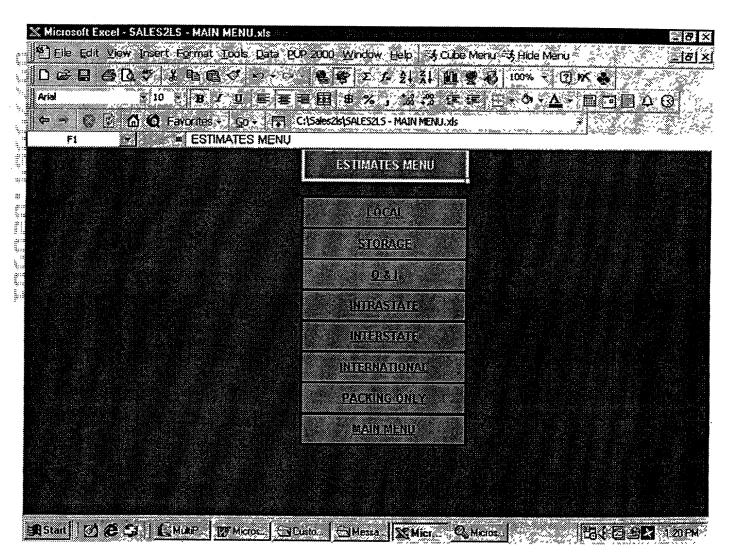


Figure 10: Cube Sheet

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Figure 11: Packing Worksheet

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N. 6.5			13.80			25.85			
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LL KATT			19.50			10.95	***************************************		
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Figure 12: Pricing Worksheet

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BULKY ST						

Figure 13: Auto presentation

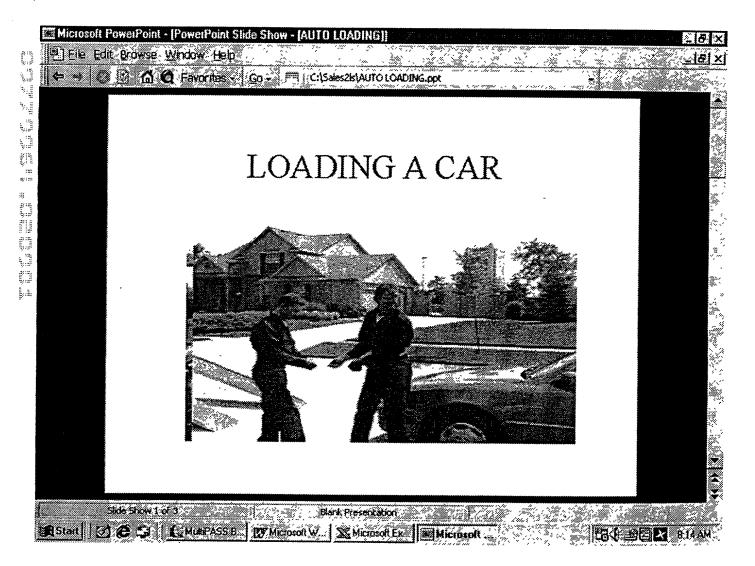
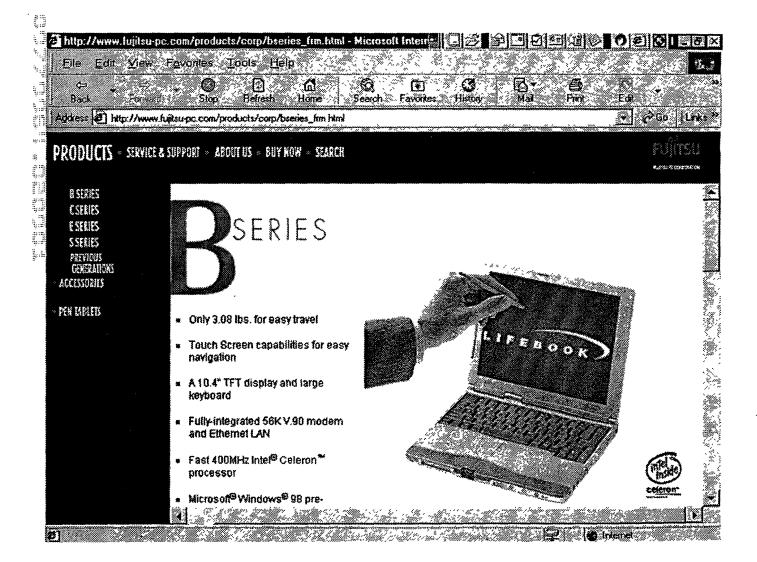


Figure 19: Order For Service (Estimate tab)

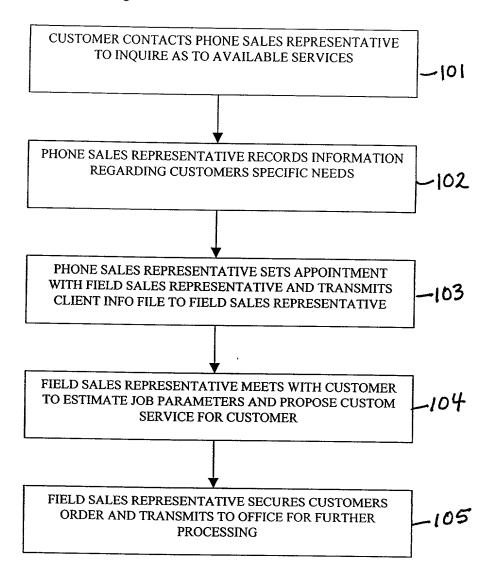
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Figure 15: Fujitsu Mini-Notebook



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Figure 16: Information Flow Diagram



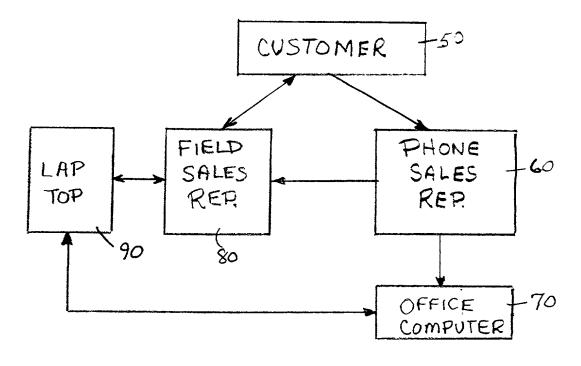


Figure 17